

## Application Designer - ServiceNow ITOM Module

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Company: Liveconnections

Location: MP

Category: computer-and-mathematical

Role : ServiceNow IT Operations Management-Application DesignerApplication Designer

:Project Role Description : - Assist in defining requirements and designing applications to meet business process and application requirements. Must have skills : - ServiceNow IT

Operations ManagementGood to have skills : - Servicenow Tools AdministrationMinimum :

4 year(s) of experience is required Educational Qualification : Bachelors Degree in

Computer Science/IT/Engineering or related fieldKey Responsibilities :A Administration of a

ServiceNow instance including the delegation of groups, modification of CMS, workflows,

business rules, UI actions, UI policies, ACLs, dictionary, catalog items and updates of all

other existing solutions requiring revisions B Configure Workflows in the ServiceNow

platform Resolving ad hoc challenges including break fix C Work with release and version

upgradesTechnical Experience :- Good understanding of ServiceNow Development Platform

including, but not limited to ITSM, Custom Development, ITOM Exposure on complete ITSM

and ITIL support process especially in areas of Service Design, Service Transition

and Service Operation - Minimum 2 years experience supporting the administration,

configuration development of the toolProfessional Attributes : - Excellent written and verbal

communication skills- Good analytical skills along with Project management and time-

management skills- Strong problem solving skills- Teamwork and team building

skillsMandatory : - Certified ServiceNow ITSM Fundamentals - Optional Certified

ServiceNow ITOM / GRC, ITAM NA- Equal Employment Opportunity Statement - All

employment decisions shall be made without regard to age, race, creed, color, religion, sex,

national origin, ancestry, disability status, veteran status, sexual orientation, gender identity or

expression, genetic information, marital status, citizenship status or any other basis as protected by federal, state, or local law.- Job candidates will not be obligated to disclose sealed or expunged records of conviction or arrest as part of the hiring process.

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