

Business Analyst - ServiceNow HAM

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Company: RapidBrains

Location: Bangalore/Mumbai/Pune/Chennai/Hyderabad/Coimbatore/Delhi/Karnataka

Category: computer-and-mathematical

Job Title : ServiceNow HAM Business Analyst Location : Mumbai, Pune, Chennai, Hyderabad, Coimbatore, Bangalore, Delhi, Kolkata Experience : 7+ Years Notice Period : Immediate to 30 Days Job Description :- Hands-on design, development, and deployment experience on the ServiceNow platform. - Implementation experience in ITSM modules (ITAM and CMDB). - Proficient in ServiceNow scripting. - Good knowledge of integration with external tools. - Strong communication skills. - Team handling experience. - Expertise in Asset Lifecycle, Model, Model category & Hardware model normalization. - Awareness of the hardware asset request flow. - Hands-on experience in stockrooms and consumables. - Financial aspects of item purchase, cost, and depreciation (Good to have). - Knowledge of contracts, maintenance, warranty, and licensing tied to the item (Good to have). Skills & Requirements : - 7+ years of ServiceNow platform experience. - Hands-on design, development, and deployment with ServiceNow. - ServiceNow implementation expertise in ITAM and CMDB. - ServiceNow scripting. - Integration with external tools. - Communication skills.- Team handling experience. HAM-specific skills : Asset Lifecycle, Model, Model category & Hardware model normalization, hardware asset request flow, stockrooms, consumables, financial aspects of item purchase (Good to have). (ref:hirist.tech)

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