

Business Operations - Store Manager

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Company: Simply Phoolish

Location: South Delhi

Category: business-and-financial-operations

Company Description

Welcome to Simply Phoolish, where we specialize in crafting farm-fresh, top-tier blooms at your doorstep. We pride ourselves on delivering floral luxury that is simplified, allowing our customers to experience effortless gifting and endless delight. Our mission is to elevate the everyday with exquisite blooms, and to create memories, not just bouquets.

We are a company that places unparalleled value on quality and service, currently serving Delhi NCR through our operations unit in South Delhi.

Role Description

This is a **full-time** on-site role for a Business Operations - Store Lead at Simply Phoolish in South Delhi. The candidate will be responsible for managing day-to-day operations of the business, overseeing projects and sales, and utilizing their analytical skills to improve business efficiency and profitability.

Key Responsibilities & Qualifications Required

Excellent analytical and problem-solving skills, with the ability to make data-driven decisions

Understanding of e-commerce (retail or FnB) operations (inventory management, order processing and delivery) and daily MIS reporting for store related sub tasks.

Keep the team motivated and aligned with the company's short and long term goals.

Prepare and analyse operational reports weekly, identifying areas for improvement and implementing necessary changes in the store workflow

Strong project management skills, with the ability to prioritize tasks and work efficiently within tight deadlines

Experience in e-commerce, floral or FnB industry is a plus

Effective communication skills, both written and verbal, with the ability to communicate complex ideas clearly and concisely

Bachelor's or Master's degree in Business Administration or a related field

Ensure compliance with company policies and procedures, as well as all applicable laws and regulations

Oversee visual merchandising and ensure that the store is consistently well-maintained and visually appealing

Ensure that all equipment and facilities are properly maintained and in good working condition

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