

Citrix Administrator | 6 TO 12 YEARS | MUMBAI & BENGALURU

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Company: Capgemini

Location: Mumbai

Category: computer-and-mathematical

Job Description Configure, maintain, and optimize Citrix XenApp/XenDesktop environments. Monitor system performance and proactively address any issues to ensure optimal functionality. Administer user profiles and policies within the Citrix environment. Troubleshoot and resolve profile-related issues to ensure a smooth end-user experience. Deploy and manage virtualized applications through Citrix App Layering or other technologies. Collaborate with application owners to ensure compatibility and seamless delivery. Implement and maintain security policies related to Citrix environments. Manage user access permissions and conduct regular access reviews. Respond to and resolve Citrix-related incidents and service requests at Level 3 support. Plan and execute Citrix software upgrades and patches. Stay informed about the latest Citrix releases and recommend updates as needed. Maintain up-to-date documentation for Citrix configurations, procedures, and issue resolutions.

Primary skills Configure, maintain, and optimize Citrix XenApp/XenDesktop environments. Monitor system performance and proactively address any issues to ensure optimal functionality. Administer user profiles and policies within the Citrix environment. Troubleshoot and resolve profile-related issues to ensure a smooth end-user experience. Deploy and manage virtualized applications through Citrix App Layering or other technologies. Implement and maintain security policies related to Citrix environments.

Secondary skills Plan and execute Citrix software upgrades and patches. Stay informed about the latest Citrix releases and recommend updates as needed. Maintain up-to-date documentation for Citrix configurations, procedures, and issue resolutions.

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