

Customer Support Executive (Hyderabad)

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Company: 2coms

Location: Hyderabad

Category: computer-and-mathematical

Job Description

Description:

Uber is looking for brand new Uber Experts to help build our Uber Greenlight hub, our in-person location for Uber drivers! WHO YOU ARE We are looking to build a team of rock stars. We need people with strong communication and problem-solving skills, who don't shy away from in-person interactions. The Greenlight hub is used to support and educate our Uber partners as they grow their business of being an Uber driver. You'll be expected to help onboard new driver partners, provide exceptional support, and quickly adapt in an ever-growing business. Working with Uber is a great opportunity to work with a top-notch Operations team and deep dive into Uber's day-to-day-operations. You have retail or customer service experience and are an effective communicator with the ability to interact with partners. You have a passion for helping and empowering others, and are good at quickly and efficiently troubleshooting problems. And if you don't know the answer, you know where to look and who to ask. You are personable, highly organized and a patient teacher. You are self-motivated and a great team player. And you're an Uber evangelist! This is a temporary, contract role with the potential for extension. WHAT YOU'LL DO: Deliver 5-star, in-person support for our partners. Walk new drivers through onboarding and all the tools to be successful Uber drivers. Resolve driver issues and questions. Help brand the Uber name and get drivers excited. Stay on top of Uber processes and tools. Work with the Driver Operations team to streamline procedures.

Requirements

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Benefits

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