

## Dynatrace Administrator - Bangalore

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Looking For Dynatrace Professionals For Global IT MNC @Bangalore Greetings From 2COMS Group! Location: Bangalore (WFO) Experience: 4+ years Job Description: As a Dynatrace Administrator, you will be responsible for managing and administering Dynatrace and BMC TrueSight Operations Management. Your typical day will involve managing work assignments, driving people management activities, and ensuring service delivery quality and cost. Administrator to manage and monitor our Dynatrace platform. Key responsibilities include: 1. Administration and monitoring 2. Executing minor version upgrades 3. Managing patch updates 4. Maintaining support documentation 5. Ensuring 24x7 Eyes on Glass monitoring (Level 1.5) 6. Supporting DR drills 7. Collaborating with OEMs and third-party providers for software support and updates 8. Deploying renewed certificates 9. Ensuring Gateway Platform Security and Remediation Resource will a. Assess and plan for existing vulnerability resolutions b. Remediate newly identified vulnerabilities based on updated controls. Professional & Technical Skills: - Must To Have Skills: Proficiency in BMC TrueSight Operations Management and Dynatrace Administration. - Good To Have Skills: Experience with Dynatrace APM. - Strong understanding of IT service management processes. - Experience with incident management and problem management. - Experience with change management and release management. Additional Information: - The candidate should have a minimum of 3 years of experience in Dynatrace Administration. - The ideal candidate will possess a strong educational background in computer science or a related field, along with a proven track record of delivering impactful solutions. - This position is based at our Bengaluru office.

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