

French Sportsbook Support Consultant

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Company: Initiate International

Location: India

Category: business-and-financial-operations

Job Description

Join Our clients Team as a French Sportsbook Support Consultant

Are you an avid sports enthusiast with a flair for French fluency? Your dream job awaits! Become a key player in the online sports betting arena by joining our esteemed gaming operator as a French Customer Support (Sportsbook) Agent. Unleash your passion for sports and embark on an exhilarating journey with us!

Role Overview:

As a French Customer Support (Sportsbook) Agent, you will be the driving force behind delivering exceptional telephonic and e-mail support to our valued customers. Dive into the thrilling world of online sports betting, guiding users with enthusiasm and expertise, ensuring each interaction is unforgettable.

Key Responsibilities:

Assist customers in placing online sports bets, providing expert advice and support.

Handle technical and account-related queries promptly and effectively.

Stay updated on sports events through various resources, ensuring accurate responses.

Collaborate with different departments for swift query resolution.

Seamlessly onboard new customers, explaining promotions and requirements.

Process deposits and ensure smooth account transactions.

Requirements:

Fluent in French (Native proficiency).

High School Diploma (Matric).

2-3 years' experience in call centers, with a preference for 2 years in a sportsbook/casino environment.

Willingness to work shifts.

Strong customer service skills and in-depth sports knowledge.

Familiarity with odds, betting, and computer literacy.

How to Apply:

If you're ready to kickstart an exciting career and meet these requirements, we want to hear from you! Send your CV today to be considered for this fantastic opportunity in Cape Town. Please note that if you don't receive feedback within 7 days, your application may not have been successful this time.

Don't let this chance slip through your fingers! Be part of a dynamic team, at the forefront of the gaming industry. Apply now and let your passion for sports shine through in every customer interaction

Requirements

French

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