

General Manager, Resource Management Group

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Company: QualityKiosk Technologies Pvt. Ltd.

Location: Navi Mumbai

Category: other-general

Demand Planner is one of the key strategic role within Workforce management .The individual is responsible for enabling the visibility on the demands across BU 'and Geo's for future business.In order to stay relevant this role plays a major role in effectively and efficiently collating the forecast for the new and replacement positions. Role will require to collaborate closely with sales, Delivery, Finance & RMG / TA teams to establish predictable demand forecast, maintain forecast hygiene, run governance, improve forecasting models as we learn through the different cycles analyzing the best practice outcomes and fine tuning the approach and enable reporting to make informed decision makingResponsibilitiesLead the resource forecasting cycle for the organizationDrive and implement change initiatives related to demand forecastingLead and participate in Demand forecasting discussions/decisions along with the different stakeholders and call out red flags early for course correctionsMaintain and Manage the data and ensure the demand forecast hygiene is at the expected levels and analyzing the forecasted vs the actuals gapAnalyzing historical data, market trends, and future projections to forecast demand and capacity requirementsAble to understand short term and long-term business plans and provide related analysisDevelop recommendations to headcount and supply / demand challenges for business implementationPublish timely reports on forecast accuracy, visibility, various parameters taken into account .Experience/Skills NeededDemand forecasting life cycle is a must from IT organization backgroundAbility to manage and present at the senior leadership (Good stakeholder management)Strong communication and analytical skillsUnderstanding of Utilization and financial metric and the how it impacts the overall

Org level plans Attention to details and highly organized and has to be a go getter. Experience working in a fast paced environment Min of 14+ experience out of which relevant Forecasting / capacity planning experience of at least 8 years is a must.

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