

Global Payroll Expert - International payroll

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Company: Papaya Global

Location: Bengaluru

Category: office-and-administrative-support

Global Payroll Expert- International payroll experience (preferred only immediate to 30 days joiners)Papaya Global is a rapidly growing, award-winning B2B tech unicorn with a mission to revolutionize the payroll and payments industry. With over \$400M raised from top-tier investors, our innovative technology provides a comprehensive solution for managing global workforces, from hiring and onboarding to managing and paying employees in over 160 countries.The Payroll Delivery Specialist team will work to support the global Payroll Experts teams at Papaya. We're looking for an energetic, reliable, and adaptable payroll service support team member who is skilled at process improvements and data validations for the accurate and efficient processing of payroll.You will:Maintain a high level of product proficiency. Fully understand the features and limitations of Papaya's entire suite of products and provide innovative and creative solutions.Navigate internal resources and get answers to your questions, addressing issues end-to-end in a timely mannerComplete individual client requests independently, using your judgement and problem-solving skillsWork closely with Global Payroll Experts to ensure appropriate follow-up of identified customer needs.Lead payroll audits and process improvements for the Data & Payroll Department to ensure accuracy, data integrity, and adherence to regulatory mandatesManage, review, and validate salary changes, benefits, and equity processing between various systems as it relates to payrollServe as a point of contact between internal and external stakeholders on all payroll inquiriesSupport the onboarding of employees with ICP by way of ensuring all required documents are received uploaded and sent to appropriate contact while maintaining excellent levels of GDPRSupport the Account Managers and Global Payroll Experts with creating

cases in SF and managing each case in collaboration with Account Manager/GPE until case is closed Offer improvement on all ongoing processes Manage, review, and validate salary changes, benefits, and equity processing between various stakeholders Adhere to all internal SLA's and ensure they are met. Requirements: 3+ years of work experience in payroll operations or customer service operations 2+ years of payroll processing experience in one or more geographies Detailed oriented Can-do positive approach Advanced skills with Microsoft Office suite Strong customer service skills Experience with outsourced payroll providers Ability to work under pressure and tight deadlines Fluency in written and oral English

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