

OFSAA EPM / ERM Consulting Technical Manager

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Company: Oracle

Location: Mumbai

Category: computer-and-mathematical

Technical Consultant - OFSAA Install, AAI, FSDF, DIH Technical Consultant experienced in the implementation of OFSAA Suite of solutions. Reporting directly to the Project Manager/Project Technical Lead, the Technical Analyst will work closely with both Technical and Functional subject matter experts from the bank side, and other team members on the Oracle side, to successfully install the OFSAA products including FSDF, DIH, BCE, GL Recon etc. Hands-on knowledge and experience in OFSAA solutions, especially FSDF, DIH required. Major responsibilities include:

- Manage Tier 1 customer implementation to deliver core business objectives of FSGBU and develop trusted relationships.
- Support FSGBU Consulting to influence key technical and architecture decisions with senior stakeholders.
- Support to build and maintain effective working relationships with internal stakeholders including Product Engineering and support teams
- Install and deploy the OFSAA solutions in a customer environment. This includes coordinating with customer technical resources.
- Support all phases of deploying the OFSAA solutions at customer sites including initial installation, patches and upgrades, application configuration, batch executions, troubleshooting, system integration testing, user acceptance testing and go-live.
- Interact with Functional and Technical Consultants to ensure the successful deployment of the OFSAA solutions.
- Discuss and document configuration of client environment.
- Support to train customers in managing the OFSAA environment.
- Train new resources on the product, customer environment and implementation tasks
- Adopt and contribute to Organizational best practice methodologies for knowledge dissemination throughout the OFSAA Delivery organization.

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