

Process Improvement Consultant

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Company: Tech Mahindra

Location: Chandigarh

Category: other-general

Company Profile: - Tech Mahindra offers innovative and customer-centric digital experiences, enabling enterprises, associates, and the society to Rise. We are a USD 6.0 billion organization with 158,000+ professionals across 90 countries helping 1260+ global customers, including Fortune 500 companies. Tech Mahindra Business Process Services provides Next Gen Digital CX & Back Office services across multiple industries including Communication, Media & Entertainment, Retail & CPG, Healthcare & Life Science, Banking & Financial Services, Transport, Hospitality & Logistics and Manufacturing & Utilities. Job Description The candidate must be a GB (Six-Sigma) certified. Strong knowledge on Excel and PowerPoint. 3+ years of project management experience. Must have been into developing & implementing process excellence initiatives to improve the efficiency and effectiveness of business operation. Holds strong knowledge of process excellence (strategy management). Candidate must be efficient to work closely with all functions & help process improvement. Candidate should have good knowledge on customer experience metrics.

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