

## PRODUCT ADVISOR

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Company: Apollo Pharmacy

Location: India

Category: other-general

### Job Responsibilities

Promotion of nutrition and health supplement products

Greet customers in a friendly and courteous way on entry to the shop in order to ensure customers feel welcome and to contribute to a positive overall shopping experience

Be polite and friendly to customers at all times in order to support the achievement of the highest standards of customer service

Serve customers efficiently and courteously on the shop floor

Ensure the shop floor and shelves are kept clean and tidy at all times

Arrange and display products, in order to promote sales

Replenish stocks on the shop floor on an ongoing basis in order to ensure maximum range at all times

Ascertain customers wants or needs and recommend, select and help in order to meet their needs

Help customers try on supplements/sample if any available, and Nutrition value if required, in order to support their purchase decision/s

Maintain knowledge of current sales and promotions, policies regarding payment and exchanges and security practices in order to ensure store policies are adhered to at all

times

Watch for and recognise security risks and thefts, preventing or handling these situations as far as possible in order to minimise losses

As per requirements, compute sales prices, total purchases and receive and process cash or credit payments efficiently and courteously

As per requirements, open and close cash registers, count money, separate charge slips, coupons and vouchers, balance

### **Compensation & Benefits**

This job is on company rolls offering competitive pay, benefits and attractive incentives.

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### **Qualification**

10+2 / Any Graduate (Science preferred)

### **Experience**

0-3 years experience in Nutrition Supplement / Pharma / Retail Sales

### **Skill**

Should possess good communication skills, be presentable, confident and flair for sales and customer service.

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