

Senior Desktop support Engineer

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Company: Snaphunt

Location: India

Category: computer-and-mathematical

The Offer

sr DesktopsupportEngineer

The Job

Responsibilities:

Prepare an agenda according to client specifications and best practices for predictive interview results

Review the candidate's resume in advance of the technical discussion to validate the accomplishments claimed

Follow independent contractor's guidelines pertaining to avoiding legal landmines and maintaining candidate morale during interactive video technical interviews.

Assess the candidate's technical competencies and depth of experience through structured questions and quantify using standardized rubrics

Write reports for clients that detail the technical strengths and weaknesses of the candidates.

The Profile

You have at least 7 years experience, ideally within a Sr Desktop support engineer

You have excellent communication and interpersonal skills.

You have working knowledge of Helpdesksupport, Network, microsoft office365, Activedirectory and microsoftIntune

Expertise in Microsoft Office, including Teams

Experience with Help Desk support tools like ZenDesk or ServiceNow

Experience creating and leveraging knowledge base documentation

Self-driven with highly organized time management skills

Basic networking comprehension

Knowledge of Windows Operating Systems, Active Directory, InTune, Configuration Manager, Smart Deploy, LAN, WAN, and wireless networks

Experience configuring and maintaining AV equipment

The Employer

Our client has **Sr Desktop support Engineer** top freelance professionals assess peers being considered for similar technical roles with the respect and courtesy of a face-to-face conversation. Your feedback helps recruiters and hiring managers focus their resources on the most qualified professionals in the hiring process.

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