

Senior Servicenow CSM Developer

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Company: Wipro

Location: Delhi

Category: other-general

The ideal candidate will be responsible for developing high-quality applications. They will also be responsible for designing and implementing CSM. Minimum work experience Required:

ServiceNow Technical Consultants – 2 to 8 yrs Relevant ServiceNow experience

ServiceNow knowledge in areas – CSM, and Custom application development Mandatory

Skills:

Must have hands on standard CSM process implementation.

ServiceNow in depth Process knowledge (CSM Process, integrations)

Experience in ServiceNow Integrations with 3rd party tools using (web services, SOAP, email, MID)

Good understanding on Proactive customer service operations, Predictive Intelligence, PA, VA & Continual Improvement Management.

Certification: CSM, CAD, Implementation on CSMLocation: PAN India-Bangalore, Hyderabad, Chennai, Delhi-NCR, Pune

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