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Senior Technical Support

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Company: Career Connect

Location: India

Category: computer-and-mathematical

Job Description

A SENIOR TECHNICAL Support 1 is generally assigned for the upkeep of the company's asset deployed in different areas across the country via on-site and remote implementations. The Technical Support 1 shallbeanalyticaland sufficiently trained in every aspect of theob. Theyarexpected to deliver concise eports and outputs.

ROLESANDRESPONSIBILITIES

- 1. Remotand on-site assetechnical support, updating and documentation
- 2. Hardwarænd software installation and configurations
- Periodicaon-site assemaintenance
- 4. Assistsin research and development of IT hardware requirements
- 5. Monthly and concurrent processing of COP, COC, COI (Certificates of Performance, Completionand Implementation)
- 6. Must have knowledge of repairing monitor, laptop, printer.

Requirements

JOB REQUIREMENTS

- 1. WorkedsanIT/Computetechnician from reputablecompany
- 2. Musthaveno derogatoryrecords

EDUCATION/EXPERIENCE

- 3. Atleasta graduate of any Computer, IT and any related courses
- 4. Musthaveat least3 year of experience on scope of work

Requirements

JOB REQUIREMENTS 1. Worked as an IT/Computer technician from a reputable company 2. Must have no derogatory records EDUCATION/EXPERIENCE 3. At least a graduate of any Computer, IT and any related courses 4. Must have at least 3 year of experience on scope of work

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