

ServiceNow Developer - ITOM/ITSM

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Company: Recruitment Firm

Location: Anywhere in India/Multiple Locations

Category: computer-and-mathematical

Job Description :- Experience in ITSM. ITOM / ITAM / ITBM / IRM /GRC / HRSD module with experience in implementation, configuration, updates & troubleshooting.- Deep understanding and solutioning capabilities in ServiceNow Global scope and foundational data such as Location, Organization, CMDB- In depth Understanding of ServiceNow Discovery, Service Mapping technologies such as MID Server, Horizontal Discovery, Top Down Discovery, Patterns and probes.- Good exposure to Event Management using ITOM workspace.- Configuration experience of Noise Reduction and Alert grouping.- Experience with AIOps for Alert o-relation using AI/ML- Auto Remediation using AIOps- Working knowledge of Network topics such as NMAP and credential less discovery- Experience working wit Agentless and Agent based discovery- Good to have if prior experience working with another Discovery application like HP uCMDB or BMC atrium etc.- Good knowledge of ServiceNow CMDB & CSDM data model- Experience and solutioning capabilities using Scoped Application- Knowledge and experience working on Service Catalog, Portal and Building Catalog items.- Experience in develop integration using JDBC/SQL/SOAP/REST with various type of systems directly or through mid-server- Ability to perform research into technology partner or other vendor solutions in context of client requirements for integration- Ability and fluency with Platform methodologies such as Flow Designer, Integration Hub, Workflow, Business Rules, Client Scripts, Script Includes, UI Policies and actions.- Fluency with the latest platform features of latest ServiceNow release such as ROME.- Experience with key technologies relevant to ServiceNow integration solutions including : SSO, SAML, SSL, Web Services, LDAP, JDBC, ODBC, REST,

SCP, FTP- Understand the ServiceNow eco-system & working knowledge across one or more products apart from ITSM such as HRSD, GRC, SecOps, CSM etc (ref:hirist.tech)

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