

SPS Associate

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Company: ADCI - West Bengal - H29

Location: India

Category: other-general

The Seller Support Associate acts as the primary interface between Amazon and our business partners. The Seller Support Associate will be responsible for providing timely and accurate operational support to Merchants selling on the Amazon platform. The successful candidate has an immediate, distinct effect on the experience of customers of Amazon, making a strong record of customer focus a high standard for the role. A Seller Support Associate is expected to address chronic system issues, provide process improvements, develop internal documentation, and contribute to a team environment, all while adhering to service level agreements for phone, chat and email cases.

We are open to hiring candidates to work out of one of the following locations:

Virtual Location - WB

BASIC QUALIFICATIONS

- Speak, write, and read fluently in English

PREFERRED QUALIFICATIONS

- Are you a graduate?

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Cross References and Citations:

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