TLM Developer - Configuration Management

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Company: Liveconnections

Location: Bangalore

Category: computer-and-mathematical

Role Type : Permanent, FulltimeRole Location : BengaluruThis role is responsible for Reconciliation On boarding, New Reconciliation Design, Static Data, Feed Management, Reporting Design for Reconciliations. This role would be required to engage business & IT stakeholders in on boarding the recs into TLM RP application & also supporting manual reconciliation automation. In addition, will be responsible for building complex TLM configuration (dashboard, match rules, etc.,) in co-ordination with technology for IB & retail reconciliation. This role is also responsible for ensuring the timely support to all the stakeholders for TLM Application, Data feed, User, and other related issues for smooth functioning of reconciliations and providing guidance and supervision to the team members.What will your day look like :- Drive strong collaborative stakeholder engagement.- Ensure Project delivery timelines are met/Exceeded.- Risk Prioritization based on development plan to ensure client satisfaction.- Accurate and timely static management, account on-boarding and feed issue management.- Report design and dashboard design as per customer needs.- Proactively manage the system enhancements to cater to the growing needs of moving more reconciliation on to TLM RP platform.- Handling customer queries in resolving the exception queues.- Performing the daily BAU functions efficiently thus contributing towards achieving team productivity goal. - Supporting projects go-live, new recs into TLM RP within project timelines with utmost efficiency and effectiveness.- Management of implementation of new business and project initiatives - Change Management- Continuous improvement of work practices - Improvement Projects.- Minimise risk and enhanced operating controls across the functions. - Execution of agreed TLM implementation plans.-

Project Management of requirements from key partner teams / upstream application teams.- Design new reconciliations and continuous consolidation of reconciliations into TLM RP. - TLM Architecture knowledge to map the requirements to the solution to be designed for on boarding the reconciliations into TLM RP.- Knowledge required to map the requirements with BIH/ETL (technology) & MI for feed management, MSRS (reporting), etc., - Facilitate weekly project meetings with all the stakeholders & provide status update for his/her respective projects.- Act as an escalation point for managing production related incidents & post project implementation issues.- In addition to project role, will be responsible for managing the team for daily feed validation, exception queue, static setup, user role creation/modification, etc., - Adhere to the Standard Procedures for performing job functions.- Maintain and keep up to date all the procedure documents.- Contribute towards continuous improvement of process.- Maintain required backup of information as per audit requirements.- Provide support for onboarding of new recs on to TLM Application.- Reporting of required information to senior management as requested.- Ensure the accurate maintenance of balance proof for BSO Reporting.- Supervise and guide the activities of the team members to assure 100% accuracy in service.- Ensure the review of critical process as a part of 4-eye check.- To manage the team of project resources within RCOE & Non-RCOE.- Conduct team meeting with project & Operations resources to prioritize/ assign the activities on a weekly basis.- Ensure all the resources are compliant with their edge training course completion on time.- To be accountable for all the reconciliation related project progress & success.- Report any potential risks because of Project issues to key stakeholders- Adhere all the compliance related polices as per ANZ standards.- Should be defining control framework for TLM business support activities.What will you bring?- Strong stakeholder engagement with the ability to deal with problems, resolve conflict and drive the project to success.- Good understanding of SDLC model and agile project management skills.- Display broad-based initiative in business problem resolution with demonstrated ability to 'think outside the square, undertake qualitative and quantitative analysis and manage time and priorities.- Excellent problem solving, analytical and decision-making ability - able to make sound decisions under pressure & Strong project management skills and technical knowhow of TLM RP Application. - Ability to react positively to changing circumstances and pressure situations- Deep understanding of Reconciliations and Control Admin functions.- Sound knowledge of reconciliation principles and experience of designing reconciliations and TLM RP - Deployment/Support activities.- Ability to work in a time critical environment.- Excellent communication skills (both, written and verbal).- 5+ years

of experience with TLMMust have skills:- TLM RP product and TLM RP architecture knowledge (TLM 2.5 Recs Premium version)- TLM RP configuration / Dashboard configuration knowledge.- Deep understanding of GEMS, MI and workflow engines.- Deep Understanding of reconciliations from business perspective.- Sound Knowledge of TLM Administration activities.- Need to be well versed with project management activities & also should be good in performing the business analysis in defining / building the reconciliation models for different businesses.- Should be able to trouble shoot any complex issues during the testing & post implementation phases.GOOD TO HAVE :- Knowledge on TLM RP Control changes / configuration.- Understanding of SmartSchema.- Basic knowledge of Oracle SQL-Joins, Subqueries, etc.,- Knowledge of Microsoft project plan. (ref:hirist.tech)

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