

## Voice Coach

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Company: CareStack™ - Dental Practice Management

Location: thiruvananthapuram

Category: other-general

Voice Coach – CareStack About Us Good Methods Global Inc is a global health-tech venture engineering CareStack™ - a powerful practice management cloud platform for dental practices in the US. CareStack™ empowers large dental groups as an all-in-one solution to increase productivity, minimize costs and improve patient dental care. Simply put, CareStack™ is rewriting the rules of what an intelligent solution should look like for dentistry. CareStack™ is a venture funded by the same VC funds whose portfolio include Facebook, Flipkart, Freshdesk, Dropbox, BookMyShow, and many other leading technology enterprises. We are constantly seeking to engage with passionate people with a high degree of personal accountability and an intense passion in building healthcare solutions that make a global impact. Responsibilities Be a specialist in the enterprise software of CareStack and the Business - US Dentistry - to be able to support external stakeholders of the software platform. Assess communication and soft skills in calls and emails in accordance with sampling plans. Assist agents with their grammar, pronunciation, syllable stress, and other skills in the English language and culture. To improve employee performance, offer consistent coaching and criticism. Intermittently assist in design and development of training material. Create plans of action for the bottom quartile and make sure they advance along the learning curve. Must collaborate with numerous teams and procedures. Gather customer feedback and share with our Product, Sales and Marketing team Should be ready to work in US shift timing Skills and Qualifications Graduates in any discipline with excellent verbal and written communication skills. Min 3 - 4 years experience working as a 'Voice Coach' Good analytical, problem-solving and system thinking

abilityMandatory experience in handling US geography, UK & Australia will be an added advantageExpertise across Accent neutralization, rapport building, listening skill development etcFamiliar with healthcare Industry will be a plusSelf-starter and a good team player with the ability to multitask in a high-pressure, fast-paced environmentLocationTrivandrumNote:As part of our interview process, we conduct an initial shortlisting to identify candidates who closely match our requirements. While we strive to notify all applicants about their status, if you do not receive a response from us, please understand that your profile has not been shortlisted at this time.

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